Customer Account Use Cases

\*Assumption = Customer will have internet access

Use Case #1

|  |  |
| --- | --- |
| Use Case Name | Customer Login |
| Related Requirement | Must know username and password |
| Goal in context | Successful login |
| Pre-Conditions | Must have login credentials |
| Successful end conditions | User logs in successfully |
| Fail end condition | User unsuccessful in logging in |
| Primary Actor | Customer |
| Secondary Actor | - |
| Main Flow | 1. User Opens application 2. User Prompted for login credentials 3. User would enter credentials 4. User redirected to main menu |

Use Case #2

|  |  |
| --- | --- |
| Use Case Name | Create new standing order |
| Related Requirement | Must know item names and quantities |
| Goal in context | Successfully creates standing order |
| Pre-Conditions | User must log in and have permissions create standing order |
| Successful end conditions | User successfully creates a standing order |
| Fail end condition | User is unable to create a standing order |
| Primary Actor | Customer |
| Secondary Actor | Office worker |
| Main Flo | 1. User Opens application 2. Opens Standing order module 3. Select create new standing order 4. Enter info 5. Save |

Use Case #3

|  |  |
| --- | --- |
| Use Case Name | Create new order |
| Related Requirement | Must know item names and quantities |
| Goal in context | Successfully creates order |
| Pre-Conditions | User must log in and have permissions create order |
| Successful end conditions | User successfully creates an order |
| Fail end condition | User is unable to create an order |
| Primary Actor | Customer |
| Secondary Actor | Office worker |
| Main Flo | 1. User Opens application 2. Opens order module 3. Select create new order 4. Enter info 5. Save |

Use Case #4

|  |  |
| --- | --- |
| Use Case Name | Edit standing order |
| Related Requirement | Must know item names, quantities, standing order date |
| Goal in context | Successfully edits standing order |
| Pre-Conditions | User must log in and have permissions edit standing order |
| Successful end conditions | User successfully edits a standing order |
| Fail end condition | User is unable to edits a standing order |
| Primary Actor | Customer |
| Secondary Actor | Office worker |
| Main Flo | 1. User Opens application 2. Opens Standing order module 3. Searches for Standing order 4. Selects standing order 5. Edits standing order 6. Save |

Use Case #5

|  |  |
| --- | --- |
| Use Case Name | View Accounts information |
| Related Requirement | User must log in |
| Goal in context | User successfully views account information |
| Pre-Conditions | User must log in |
| Successful end conditions | User successfully views account information |
| Fail end condition | User is unable to view account information |
| Primary Actor | Customer |
| Secondary Actor | - |
| Main Flow | 1. User Opens application 2. Selects account information |